

MARS is an all-Wales system provided by Health Education & Improvement Wales and funded by Welsh Government to facilitate the appraisal and revalidation of doctors.



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Registration & Login

Please visit <https://medical.marswales.org> and use the 'Register now' button.

Register button



Registration

If you are a GP you will need to register on our GP MARS site, click here to take you to the correct site. Please fill the form below to complete your registration on MARS. Your details are manually verified against a list of approved users provided by your Designated Body. This process can take up to 5 working days.

First name Last name

Email Confirm Email

GMC Number Telephone

Password Re-type Password

Password must be at least 8 characters, contain at least 1 upper-case letter, 1 number, 1 special character (e.g. !@#%&*^& etc.)

Health Board College

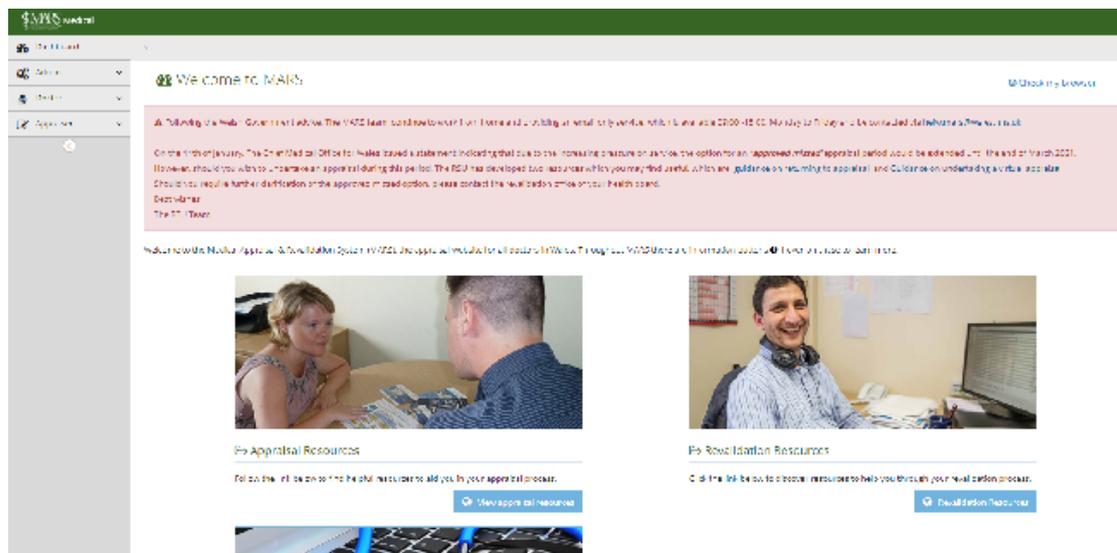
Consultant Status Consultant Specialty

Last Appraisal or CCT Date No appraisal completed

I agree to the MARS terms & conditions & privacy policy.

To register you need to be registered with a GMC number, have a prescribed connection in Wales, and no longer be in training. Once you have submitted your registration request, MARS will automatically check your account matches the GMC register. Once this has taken place you will be notified by email whether your registration has been successful or not. If your request is unsuccessful please contact the Revalidation team within your Health Board.

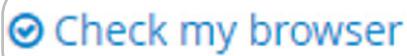
Once you are logged in you will arrive at the MARS dashboard. Here you have the opportunity to access a number of resources regarding CPD, Revalidation and Appraisal.



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Recommended Browser & Contact Us

BROWSER: We recommend you use up to date browsers and operating systems when using MARS, using the latest versions is more secure and provides better compatibility with key features on the site. You can use the 'check my browser' button from the MARS dashboard.

 Check my browser

CONTACT US: Alternatively if you are experiencing issues with MARS please use the 'Contact us' button, this can be found on the top toolbar of the screen, this will open a new window for you to input your query which will be sent to the MARS email inbox.

 Contact Us 

Personal & Professional Information

You should verify and update your details before you begin the appraisal booking process. You can do this by going to the 'My Details' page on the left hand menu. Once on the 'My Details' page you can add or update the appropriate information.

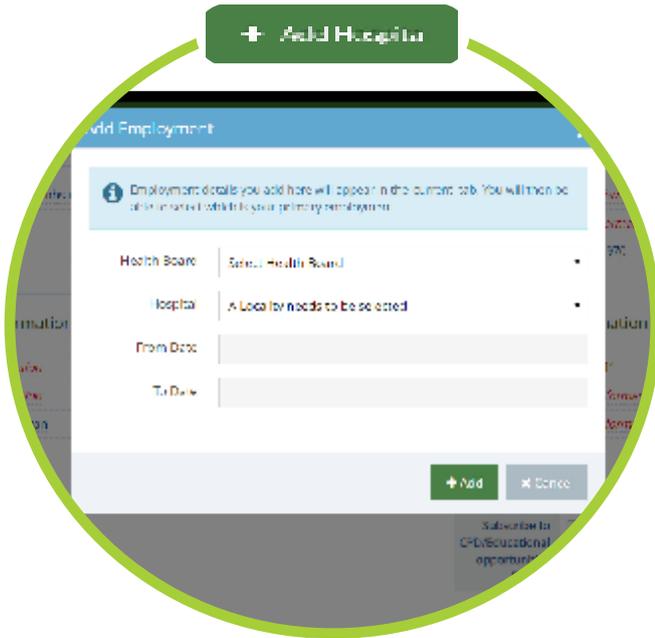
Please note this process should be done annually.

You should go to 'Doctor' on the left hand side and expand the side menu, you should then go to 'My Details'. To add or change information, click on the red text (or existing text you wish to edit) and another box will appear, you can then enter information into this box, and ensure you have clicked on the blue tick box to save.



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You are also required to add your current employment - select 'Add Hospital' in the Hospital Employment Details section.

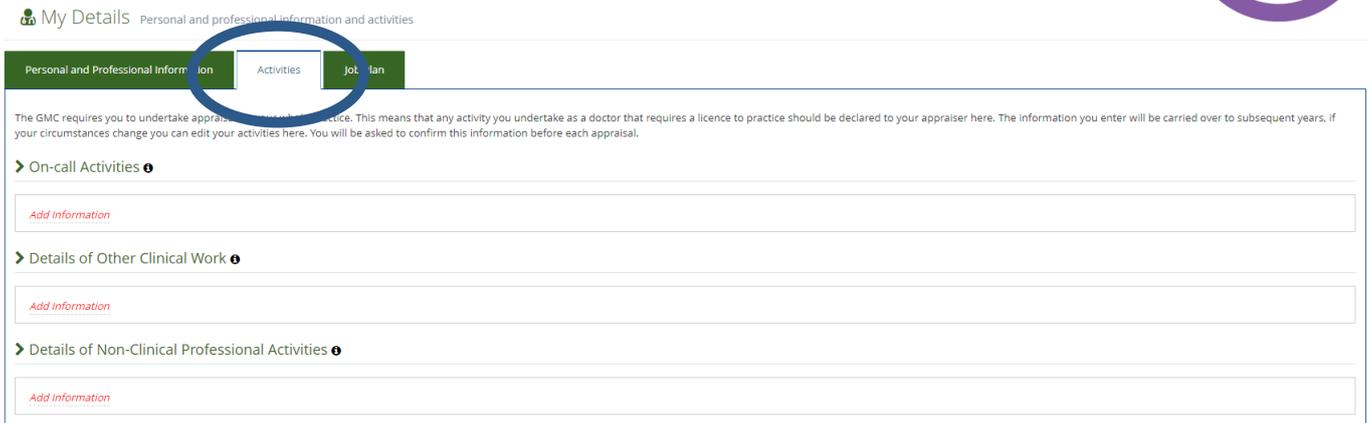


From there, you need to use the drop down boxes to choose your hospital, including a start date. You can leave the end date blank if this is your current employment.

You need to select the 'Primary' column to choose which record is your primary employment. An archive of your previous posts and employment will remain in the second tab within this area (only you can see this).

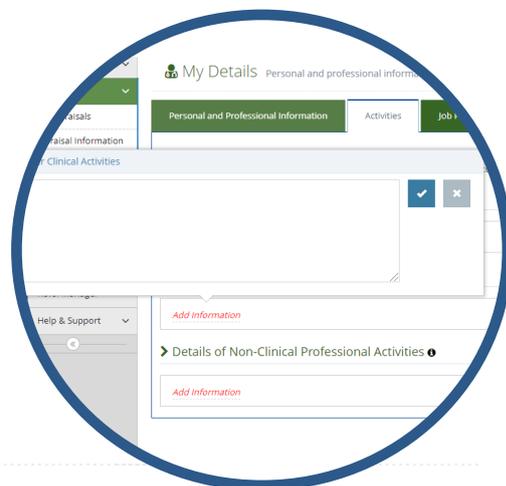


Activities Tab

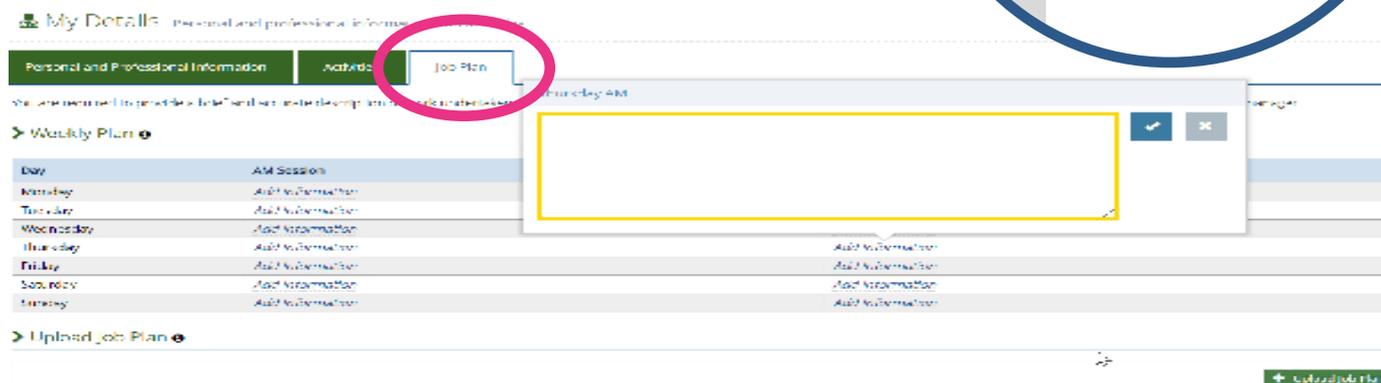


In the 'Activities' tab you can add further professional information. You are required to provide a brief description of work undertaken both clinically and in other areas you feel are relevant to your appraisal.

When you click in the comments box it will bring up a text box, enter your information and then select the blue tick box.



On the next tab you can also upload your own job plan (as outlined below) - please insert the job plan as agreed with your directorate manager. This file will automatically be saved to the 'Files Area'.



The GMC requires you to undertake appraisal on your whole practice. This means that any activity you undertake as a doctor that requires a licence to practice should be declared to your appraiser here. You can add/edit each activity and add notes to provide context and further discussion.

The information you enter will be carried over to subsequent years, if your circumstances change you can edit your activities here. You will be asked to confirm this information before each appraisal.

Appraisal Booking Process



Once you have logged in and ensured your personal and professional information is up to date, you can begin the appraisal booking process.

From the home page, click on 'Doctor' on the left hand side and this will show a drop down menu. You should then go to 'My Appraisals'.



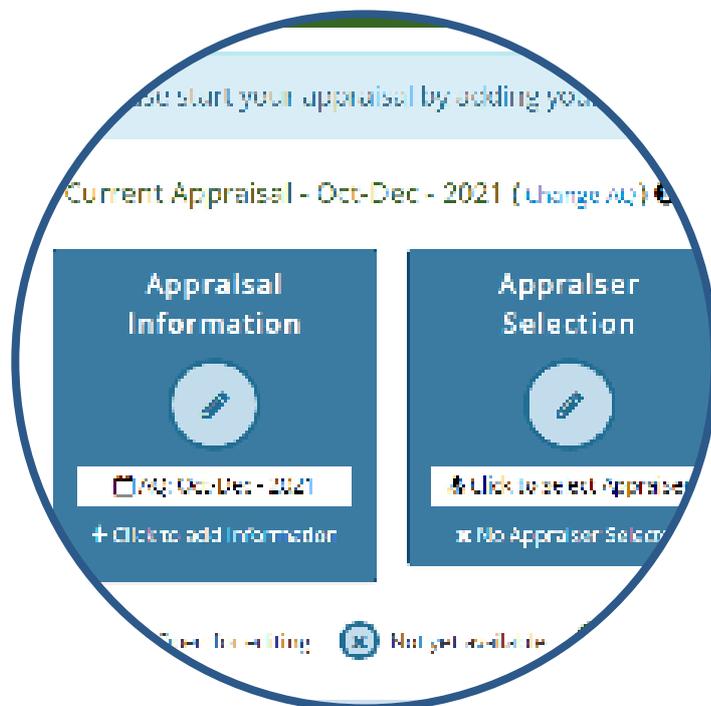
Allocated Quarters (AQ)

In order for Appraisers to be able to manage their workload, appraisals need to be distributed evenly throughout the year> You will be given an Allocated Quarter (AQ) upon registering with MARS.

This is a 3-month period during which you must have your appraisal, and is usually based upon your last appraisal date.

The AQs are: January – March, April – June, July – September, and October – December. This can be found in the first box in the Appraisal Information.

You are assigned an Allocated Quarter within which you are required to undertake your appraisal. If there are extenuating circumstances (sickness, parental leave, etc) which will prevent you doing so you may request to change your Appraisal Quarter. You can do so using the 'Change AQ' button which appears above the boxes on the 'My Appraisals' page.



Change your Allocated Quarter (AQ)

A screenshot of the 'Request AQ Change' form in MARS. The form title is 'Request AQ Change'. Below the title, it says 'This request will send a request to your Manager to be changed'. There is a field for 'Your Current AQ: Oct-Dec - 2021' and a 'Requested AQ' dropdown menu currently set to 'Oct-Dec - 2021'. The dropdown menu is open, showing options: 'Jan-Mar', 'Apr-Jun', 'Jul-Sep', and 'Oct-Dec'. Below the form, there is a 'Please Note: This request will not be instant if applied, it will be considered and manually changed by an administrator.' At the bottom right, there are 'Send' and 'Cancel' buttons.

There is the option in MARS for you to change your AQ. From the 'Appraisal Information' page, if you press the Change AQ button – this box will appear. Here you can request to change your AQ – please select the appropriate quarter from the options available. A reason must be entered for your request to be submitted for review.

You will be notified by email if your request has been successful or not.

Appraisal Progress Page

If action is required (from you or your selected appraiser) the respective box will remain blue or, if you have done what is required or this part of the process is complete, the box will turn green (apart from the 'Appraisal Information' box - this will remain blue until your lockout period).

➤ Current Appraisal Jun-Mar 2021 (Cherwyn) ⓘ

The navigation bar consists of five colored boxes representing different stages of the appraisal process:

- Appraisal Information** (Blue): Contains a pencil icon and a button labeled "Click to add information".
- Appraiser Selection** (Green): Contains a checkmark icon and a button labeled "Take Appraiser Over to Book".
- Declarations** (Blue): Contains a pencil icon and a button labeled "Declarations not completed".
- Appraisal Meeting** (Green): Contains a checkmark icon and a button labeled "Book Meeting".
- Appraisal Summary** (Grey): Contains a close icon and a button labeled "Commit to Appraisal Agreement".

Key: Open for editing Not yet available Completed for this appraisal Locked from further editing

Please refer to the key (highlighted above) which lets you know which boxes are available for editing / action and which are complete or not yet available.

Selecting an Appraiser

Once on the above page, select the 'Appraiser Selection' box. Once you have clicked here you will be taken to the Appraiser Selection page. The table lists appraisers available in your locality.

You can choose up to 3 possible Appraisers, ordered in preference. Your second choice will only be notified if your first choice declines and so on. The columns within the table provide further information regarding each Appraiser and their availability.

The screenshot shows a table of available appraisers. The table has columns for Lastname, Role, Availability, My AQ, and Next AQ. A pink circle highlights the table, and the text "Select Appraiser" is written in pink across the top right of the circle.

Lastname	Role	Availability	My AQ	Next AQ
Swales		☹	☺	☺
Price		☹	☺	☺
Clawson		☹	☺	☺
Booth	Lloyd Richards	☹	☺	☺
Whitby	Frankie	☹	☺	☺
Do	test	☹	☺	☺
Jules	Nelson	☹	☺	☺
Wales	Wales	☹	☺	☺
Wales	Leggitt	☹	☺	☺
Wales	Wales	☹	☺	☺
Wales	Devlar	☹	☺	☺
Wales	Wales	☹	☺	☺
Wales	Booth	☹	☺	☺



> Appraiser Availability for [redacted] AQ:Oct-Dec (2021)

Show 20 entries Search: [input] [Previous] [Next]

Firstname	Lastname	Biopic	Availability	My AQ	Next AQ	Select
Elery	Newtons			✔	✔	Select
Christopher	Mico			✔	✔	Select
Ellie	Stevens			✔	✔	Select
Gareth	Lloyd Richards			✔	✔	Select
Elery	Thomas			✔	✔	Select
Jo	Test			✔	✔	Select
Julie	Nelson			✔	✔	Select
Katie	Jeffries			✔	✔	Select
Katie	Leighton			✔	✔	Select
Margie	Keen			✔	✔	Select
Miriam	Davies			✔	✔	Select
Nicole	Evans			✔	✔	Select
Rico	Bath			✔	✔	Select
Tim	Walker			✔	✔	Select

Showing 1 to 14 of 14 entries [Previous] [Next]

> Your Selection

Preferred appraisal meeting month: Choose a Month

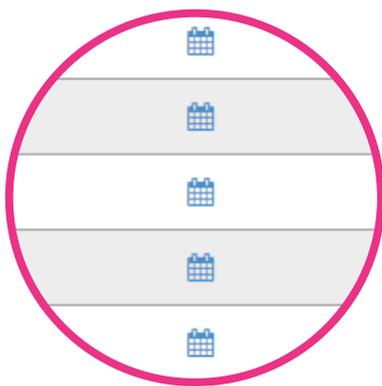
This is sent to the appraiser but not guaranteed.

Submit Choices

- > Table Key
- Click to see the appraiser's Biopic.
 - Click to see the appraiser's availability on a calendar.
 - The appraiser is available within this quarter.
 - The appraiser is unavailable within this quarter.
 - Shows an appraiser with restricted availability. Hover for information.
 - Shows an appraiser has been used for the maximum of [0] appraisals within this available cycle.

'My AQ' and 'Next AQ' columns indicate whether an Appraiser is available within your allocated quarter or the next by showing a green tick symbol. If you are no longer within your Allocated Quarter you will need to get in touch with your health board.

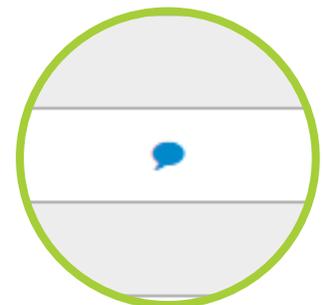
You can only select the same Appraiser twice in any 5 appraisals.



When clicked, the calendar symbol shows an Appraiser's calendar. If the Appraiser has identified specific days and times for appraisals then they will be indicated here in green. The Appraiser may not have specific slots for appraisal and therefore this will not show.



This biopic (speech bubble symbol) is a short biography focusing on the Appraiser including; their interests, location, area of speciality and availability.



When you make a selection for your preferred Appraiser, you must also pick a month in which you would like to be appraised (to the right of the screen). The site will not allow you to proceed unless you have selected a preferred month.

> Your Selection

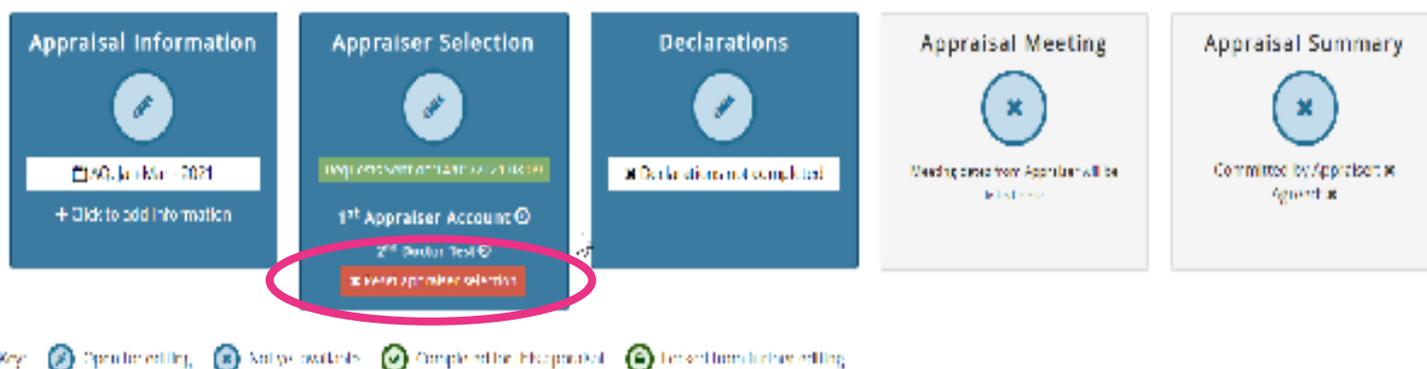
Preferred appraisal meeting month: Choose a Month

This is sent to the appraiser but not guaranteed.

Submit Choices



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If you need to cancel your Appraiser selection, you can do so by clicking on 'Reset appraiser selection' which can be found on your 'My Appraisals' page. If they have already accepted the request you cannot reset it from here. You need to contact the Appraiser to cancel the request, the Appraiser's contact details are available on MARS.

If you cannot find an Appraiser please contact the Revalidation team in your Health Board.

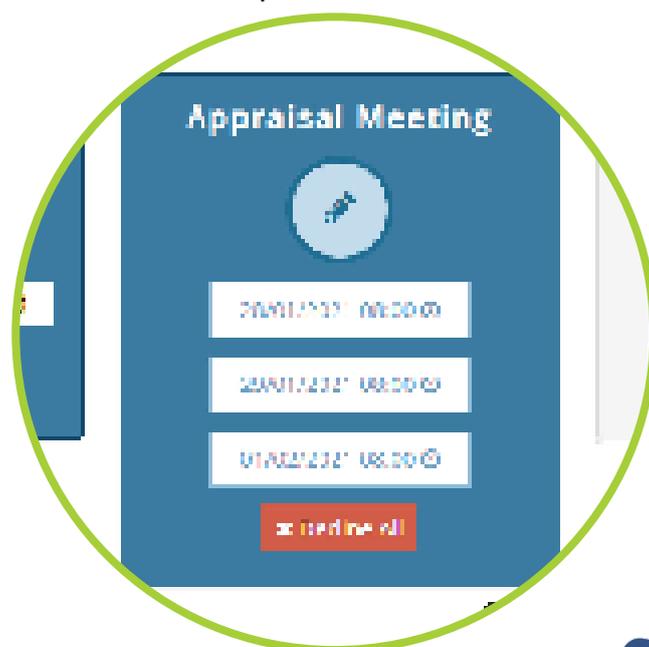
Arranging a Meeting

Once an Appraiser has confirmed they are happy to appraise you, you'll receive a notification via email. You can then arrange a meeting date and time with your Appraiser, please do this in advance to give your Appraiser enough time to read and assess your Appraisal information.



If you have arranged a 'virtual appraisal' then the Appraiser will be able to record this fact when they complete your appraisal summary at the end of this process.

Once your appraisal request has been accepted your Appraiser will suggest meeting dates to you. These will appear in the 'Appraisal Meeting' box – and will contain information regarding date and time of the meeting. The box will go blue to let you know you need to accept or reject their suggestions. Click on the individual meeting date to do this.



As there are a number of doctors being appraised at the same time across Wales, you are encouraged to please confirm the meeting ASAP in order to secure the most convenient date.

Once a meeting date has been confirmed the box will go green.

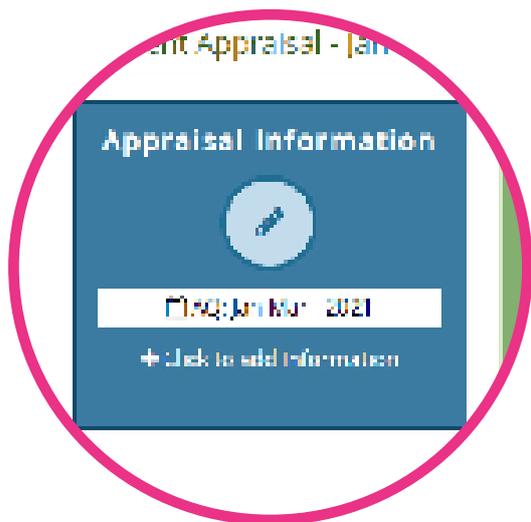


Occasionally if a date has been agreed between you and the appraiser, they may choose to enter that date directly into their appraisal calendar. You won't be offered a date to accept in these circumstances, but it will automatically appear in the Appraisal meeting section – (it will then turn green). In this situation normal lockout rules apply.

Your appraisal will be locked out 7 days before your appraisal.

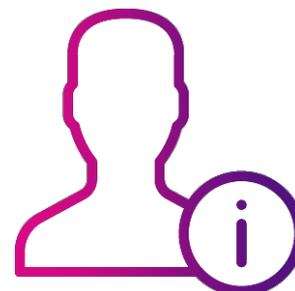
Entering Appraisal Information

You can begin entering information as soon as your previous appraisal summary is completed.

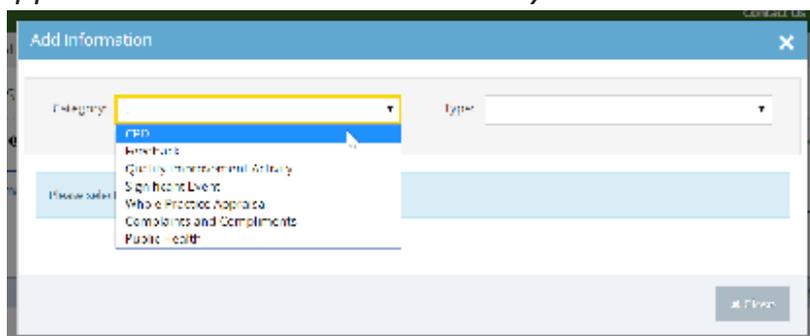


To do this please click on the Appraisal Information button, you can find this to the left hand menu or the first box on the 'My Appraisals' page. You can continue adding information to your appraisal 7 days before your meeting. Appraisers cannot see information you've uploaded until 30 days before your appraisal. When entering information please remember to anonymise personal, colleague or patient identifying markers.

Once on the Appraisal Information page, please click on the green '+Add Information' button to begin adding content to your appraisal.



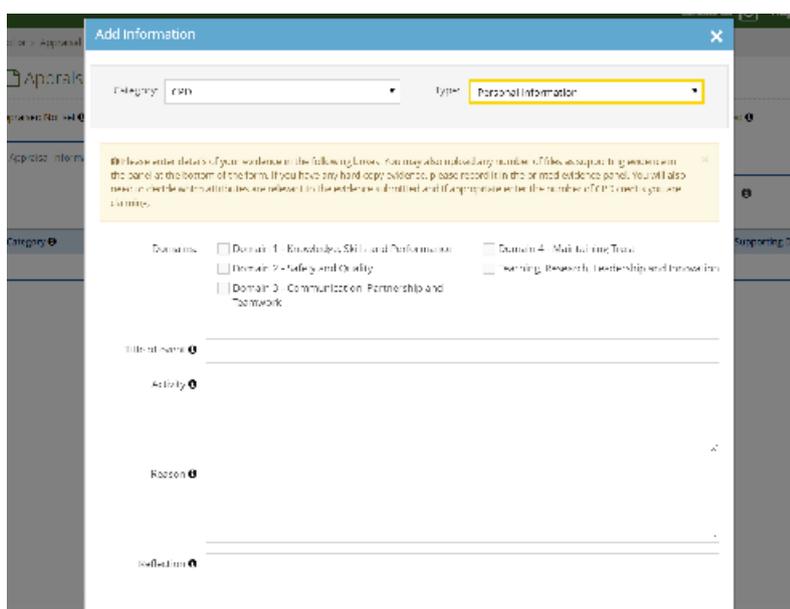
From the first Appraisal Information column you have the opportunity to add differing information templates: CPD, Feedback, Quality Improvement Activities, Significant Events, Whole Practice Appraisal (WPA) and Complaints and Compliments. *Please note: the Public Health template applies to Public Health doctors only.*



Once you have selected a 'Category', please choose one of the options from Type. If you add an entry onto the wrong template your appraiser can change this when they write your appraisal summary.

Once you have selected a 'category' and 'type' you will also have the opportunity to select one or more 'domains' relevant to information you have entered. You can find more information on domains on the GMC site.

For all areas except feedback, you are required to specify which Domain the information you are entering falls under. If you need assistance the GMC link above should help you identify which Domains apply to the information you are entering. Your Appraiser will also discuss this with you during your appraisal. For each template and category there is a descriptor in the shaded box which gives an explanation of the differing areas of information and domains so you can decide which one applies to you most.



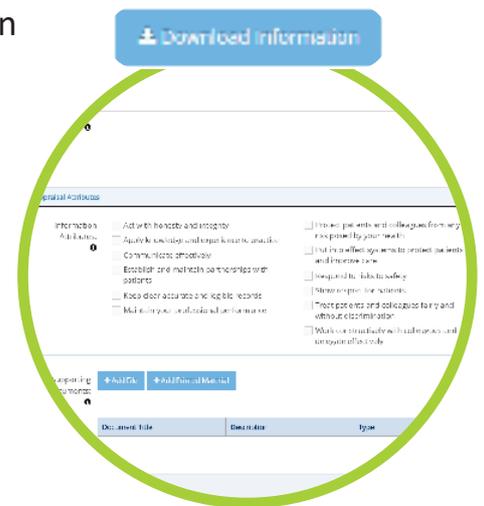
Once you have entered necessary information you can edit or delete the information using the action column on the right.

Appraisal Information		Constraints	Insights and Reflections	Current PDP	Declarations	Download Information
+ Add Information						
Category	Title	Domains	Supporting Documents	Actions		
CPD	test	Domain 1 - Knowledge, Skills and Performance	CPD test Add Printed Material			
CPD	CPD Personal Info	Domain 1 - Knowledge, Skills and Performance	CPD test Add Printed Material			
Feedback	test	Colleague Feedback Self-reflection Feedback				
Significant Event	SE1	Domain 2 - Safeguarding Quality	CPD test			
Written Evidence Appraisal	WPA	Domain 2 - Safeguarding Quality				
CPD	file test	Domain 1 - Knowledge, Skills and Performance	CPD test			

You are encouraged to input a title for each piece of information you enter. This aids navigation around the information for both you and your Appraiser. You can also download your appraisal information using the blue button to the top right of the table.

When entering information, there is also a drop down menu where you can select appraisal attributes that you think are relevant to each piece of information you have input.

Please tick the boxes you think apply to the information you have entered. These are not mandatory.



You will also have the opportunity to upload supporting information that your Appraiser can view before your appraisal. To do this;

1. Click Add File (this is at the bottom of the Add Information template)
2. Click Upload File
3. Browse and select the file from your device
4. Click the green +Add button
5. Enter a document title and any Optional Information
6. Click the green Save Information button



Should you wish to take printed material to the meeting that has not been uploaded onto MARS, in the '+ Add Information' template you can choose '+Add Printed Material' (this is at the bottom of the Add Information template).

Give it a title and description and your Appraiser will then be aware of the additional paperwork you are bringing.

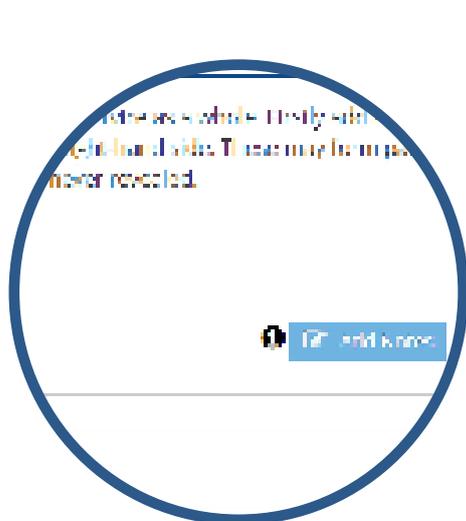
If you are to use this feature, we suggest keeping printed material to a minimum.



From the Constraints page you will be able to add, personal, hospital and service constraints.

Each section has a different list of constraints, specific to each sub-section. You can search in this drop down menu or you can scroll through to find the appropriate area.

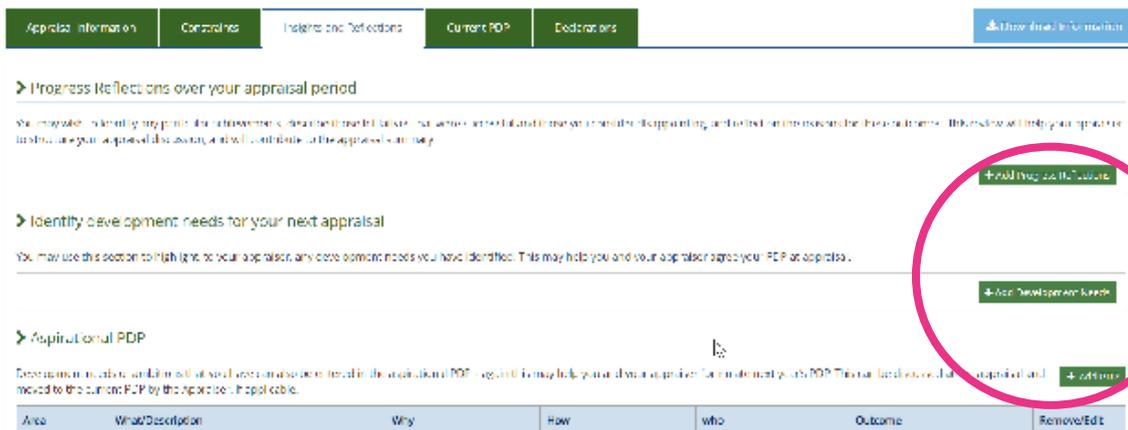
Click to the left of the title heading and it shows the sub-headings, select whichever option is applicable.



If you have added an entry you can also 'Add Notes' by clicking on the blue box on the right. These notes give you the opportunity to provide more information and context regarding a chosen constraint.

If you don't think any constraints apply to you, you can leave this section blank.

On the 'Insights and Reflections' page, click on the green '+Add Information' buttons on the right to enter information. **Please ensure that information entered on this page does not identify any individuals as this section cannot be altered by your Appraiser.**

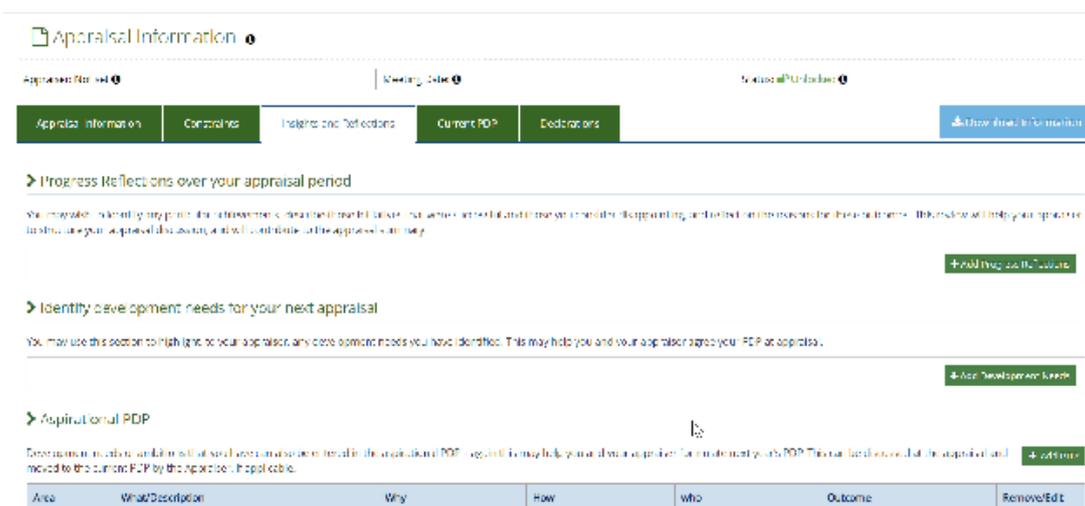


The *Progress Reflections* section allows you to reflect on progress made since your last appraisal.

The *Development Needs* section allows you to identify opportunities for further development in the context of your next appraisal. More information regarding these fields are described to you on the webpage.

In the *Aspirational PDP* section you can enter aspirational personal development plan activities. These are areas you would like to develop in future, you can comment on the outcome and progress of these stated plans, which can be added to your 'Current PDP' by your Appraiser.

You can also view your personal development plan from previous appraisals in the 'Current PDP' section, here you can comment on the outcomes and progress of agreed plans.



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Within this PDP section, you can select whether you have met, partially met, or not met your aims for progress and development. Select the green 'Update Status' to do this.

This will then open another pop-up box, you can select the appropriate response.

Add Status for PDP Activity ID: Domain 1 - Knowledge, Skills and Performance ✕

Please complete the below to accurately reflect the status of the 'Domain 1 - Knowledge, Skills and Performance' PDP entry.

This PDP activity has been: Fully Met Partially Met Not Met

Evidence of this activity being partially or fully met can be found in the following domain:

Domain 1 - Knowledge, Skills and Performance

Domain 4 - Maintaining Trust

Domain 2 - Safety and Quality

Insights and Reflections

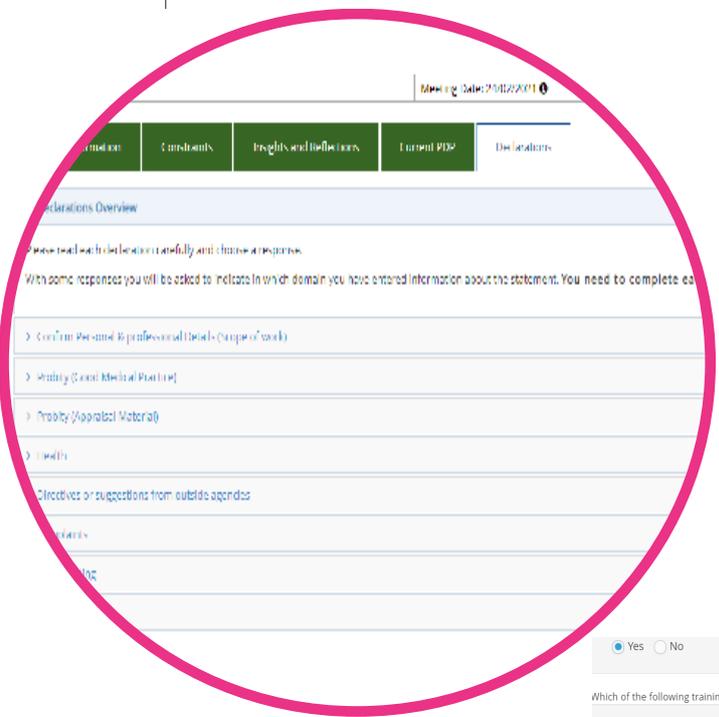
Domain 3 - Communication, Partnership and Teamwork

Probity and Complaints

Patient Feedback

Colleague Feedback

Teaching, Research, Leadership and Innovation



The final part of the entering information section is the *Declarations* section – it is important all of these fields are filled in prior to your appraisal meeting. Please click through each area and input the information as requested and ensure you read each declaration carefully and consider your response.

You need to complete each of these declarations in order to submit your appraisal information.

If you select 'Yes' to the Trainer role, a number of further questions will appear for you to answer.

Yes No

Which of the following training role(s) do you currently have? (Please select all that apply):

Role(s) held:

- Educational Supervisor of postgraduate medical trainees
An Educational Supervisor of postgraduate medical trainees is a trainer who is selected and appropriately trained to be responsible for the overall supervision and management of a trainee's trajectory of learning and educational progress during a placement or series of placements. Every trainee must have a named educational supervisor. The educational supervisor helps the trainee to plan their training and achieve agreed learning outcomes. He or she is responsible for the educational agreement and for bringing together all relevant evidence to form a summative judgement at the end of the placement or series of placements.
- Individual responsible for overseeing students' progress at medical schools
Individual responsible for overseeing students' progress at medical schools are one or more doctors identified by a medical school who are responsible for overseeing students' trajectories of learning and education progress. They might be NHS consultants or clinical academics acting as block or course coordinators.
- Lead Co-ordinator of undergraduate medical education at Local Education Providers
Lead Co-ordinators of undergraduate medical education at Local Education Providers are one or more doctors at each Local Education Provider responsible for coordinating the training of students, supervising their activities and ensuring these activities are of educational value.
- Named Clinical Supervisor of postgraduate medical trainees
A Named Clinical Supervisor of postgraduate medical trainees is a trainer who is responsible for overseeing a specified trainee's clinical work throughout a placement in a clinical or medical environment and is appropriately trained to do so. He or she will provide constructive feedback during that placement. He or she will lead on providing a review of the trainee's clinical or medical practice throughout the placement that will contribute to the educational supervisor's report on whether the trainee should progress to the next stage of training.
- [Don't know]

Have you signed the Medical Trainer Agreement?

Yes No Don't know



Revalidation Progress Page



Under the 'Appraisal Information' section you will find the 'Revalidation Progress' page, this page provides you with information regarding your progress toward revalidation. It will provide you with your revalidation date at the top, and the 'Revalidation History' box provides you with dates of your previous revalidation date and current date.

Revalidation Progress your next revalidation cycle

Key for icons:
 [Icon] Substantial circumstances [Icon] Approved comments, copy to the Basic Data Officer, this is a new function available from August 2017
 [Icon] View appraisal summary [Icon] Not completed [Icon] Completed [Icon] Needs further work

Revalidation History	
Date	Status
	In Progress

The lower part of the page highlights progress towards your 'Current revalidation cycle', with your progress of your current appraisal in the first column, and any previous appraisals that count towards your current revalidation in the following columns. The list down the page highlights the areas required to be completed prior to your revalidation date, those which are 'green' have been completed, any in amber 'Needs further work' and if they are 'grey' they have not been completed yet.

Your appraisal summaries for the previous years are available via the blue icon underneath the appraisal date.

Current Revalidation cycle to

These are the appraisals that will be included in your current revalidation cycle.

	Current Appraisal	18/09/2018	29/09/2018	29/03/2018	28/01/2018
Exceptional Circumstances	[Icon]	[Icon]	[Icon]	[Icon]	[Icon]
Scope of work	✓	✓	✓	✓	-
RFP Reviewed	-	-	-	-	-
CPD	-	-	-	-	-
Policy & Health declarations	✓	✓	✓	✓	✓



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Appraisal Lock Out Period

Your Appraisal information will be “locked” in advance of your Appraisal so that you cannot enter anything further or make changes to existing entries. Your appraisal will be **locked out 7 days** before your Appraisal. This has been agreed by your designated body and gives your Appraiser adequate time to read and assess your details in advance of your appraisal meeting.



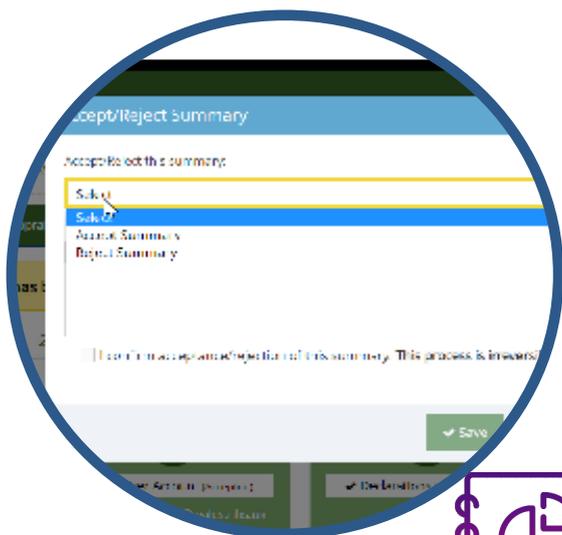
Appraisal Summary

Once your appraisal meeting has taken place your Appraiser will complete an appraisal summary. This will usually be ready within two weeks of your appraisal meeting. When your Appraiser has completed your summary you will receive an email notification asking you to review and agree or reject the Appraisal Summary.

The 'Accept/Reject Summary' box (in blue below) will give you the option to Accept/Reject.



You can locate your appraisal summary in the Appraisal Summary box. Please read the summary your Appraiser has written for you and then click Accept or Reject. **If you accept, your appraisal is complete for this year.**



If there are inaccuracies or something you require changed, you are able to use the 'Reject Summary' function. If you disagree you will be given the opportunity to write a note to your Appraiser explaining your reasons for the rejection.

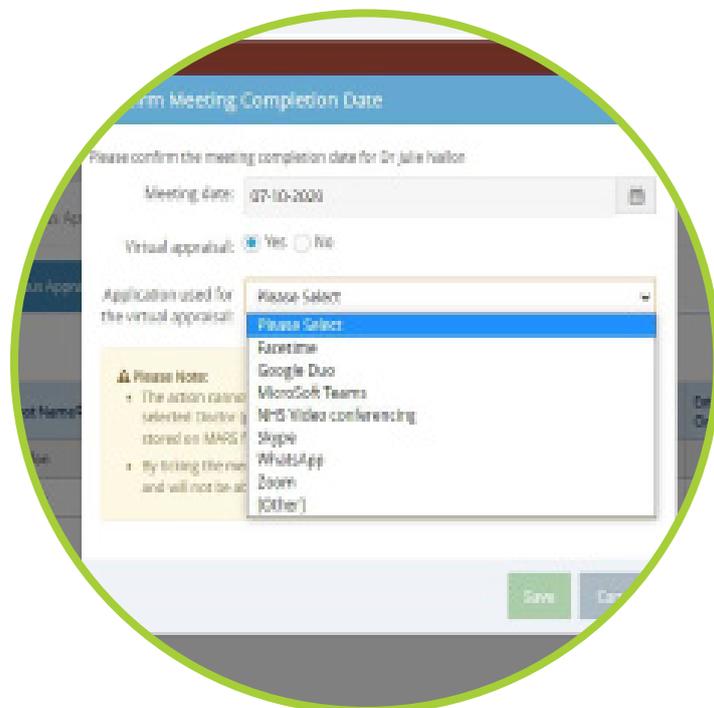
Your Appraiser will then review your comments, alter the details accordingly and commit the summary again for your review. If your appraiser doesn't agree a dispute may occur – please check the exceptions protocol for further information regarding this.



Virtual Appraisals

If you have completed your appraisal virtually then the Appraiser will have the opportunity to document this when creating your Appraisal summary. You should then see this within your summary.

In the example we stated that the appraisal was conducted virtually, via the Microsoft Teams application, but if you hadn't it would state 'No'. Please note that the Virtual Appraisal section will default to No, the opportunity to amend this will arise when your Appraiser comes to set the meeting as 'complete'.



You can also feedback information about the virtual appraisal in your post appraisal feedback (see question 3b). Once you have completed your appraisal you will be prompted to complete a survey based on your appraisal, Appraiser and the MARS system.

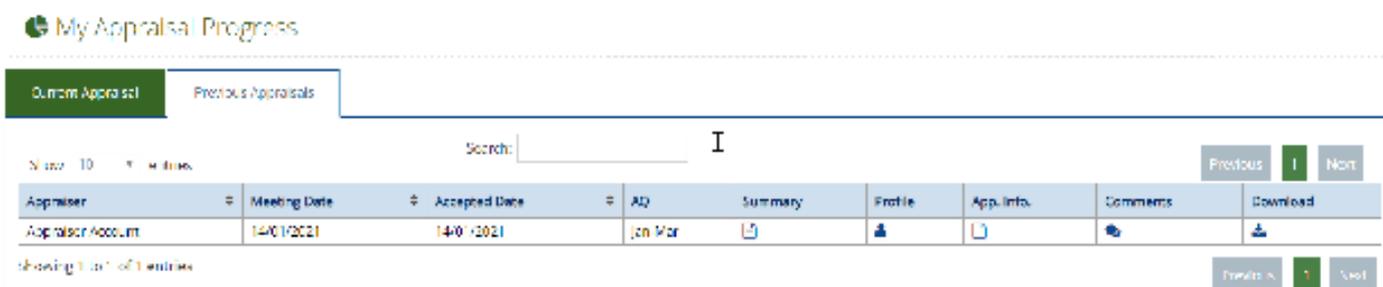


Archived Appraisal Summaries

Sometimes, you may wish to review information from previous appraisals. This may be useful if you are moving to practice outside of Wales and will be using a different appraisal system.

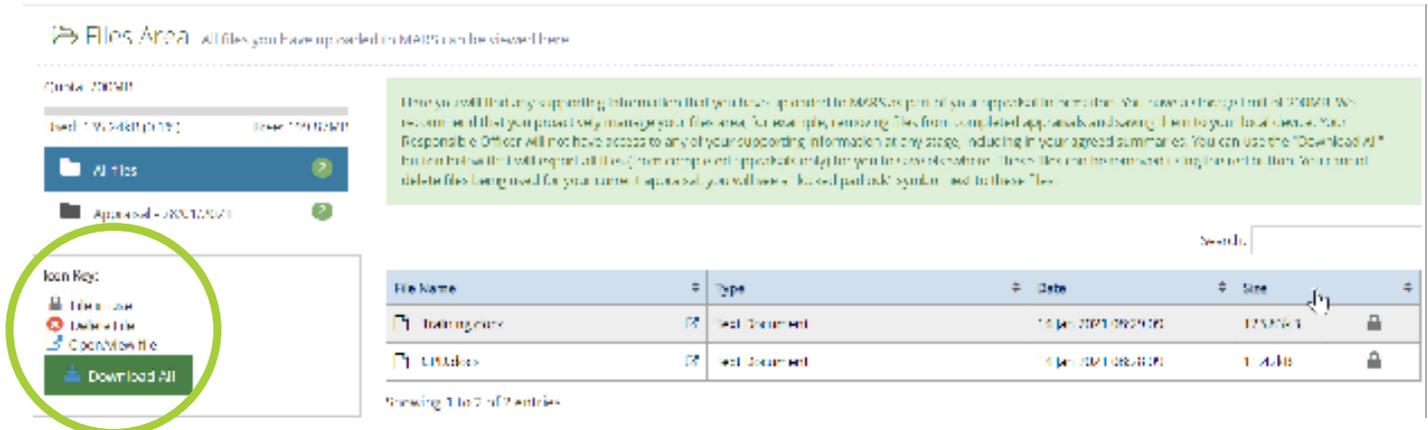
To do this go to the 'My Appraisals' and select the second tab 'Previous Appraisals' page.

The page in the example is blank, however this page will show all of the information you have previously uploaded to MARS.



Files Area

The files area can be found on the left navigation bar, this is where you will find the supporting information you have uploaded to MARS. The file area is also useful if you wish to review information from previous appraisals.



Files Area - All files you have uploaded to MARS can be viewed here

Conda 200509

Search: []

File Name Type Date Size

File Name	Type	Date	Size
101010101	Text Document	10 Jun 2021 09:29:09	1.75 MB
101010101	Text Document	10 Jun 2021 08:00:00	1.4 MB

Showing 1 to 2 of 2 entries

Download All

If you need to create space. You can either save the uploaded files back to your computer or just delete them. (Please note that once an appraisal is completed, there is no need to retain the files within MARS as no one needs to see them in the future).

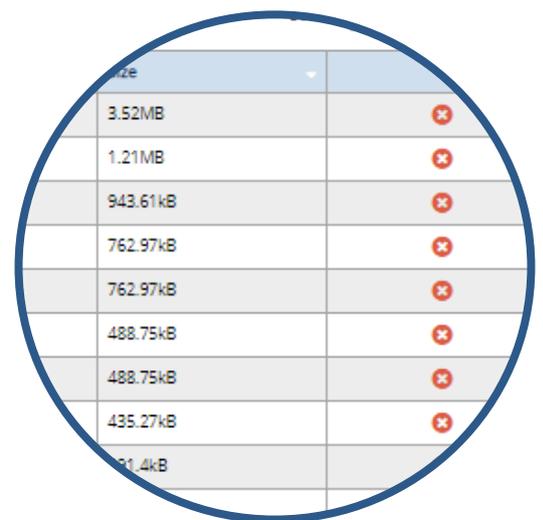
The following file types are accepted for upload: 'doc', 'docx', 'rtf', 'xls', 'xlsx', 'pdf', 'jpg', 'jpeg', 'png', 'gif'. There is a 200mb limit to this area.

Be cautious uploading images to MARS - images alone can be larger than 2MB. To check the file size, right click the file, select properties and the size will be displayed (1024KB = 1MB). To reduce picture file size, you can reduce picture resolution, crop your images to make them smaller, or you can discard unwanted information, such as the crop parts of a picture that are not relevant.

Word documents are generally smaller than PDF's – further information on reducing file sizes when working with Microsoft Office (including images within Word) can be found on the Microsoft website.

If you go to *Files Area*, which can be found from the pull down menu in the top right hand corner of the screen, you will see all your files listed. If you click on the header of the 'SIZE' column, you can order the files largest-to-smallest or vice versa. You can then delete any files you want by clicking on the 'X' in the extreme right hand column against each entry.

If you want to save files back to your device, click on the icon within the File Name column which will open the file and you can save it. Once saved back to your device you will still need to delete it from MARS as outlined above.



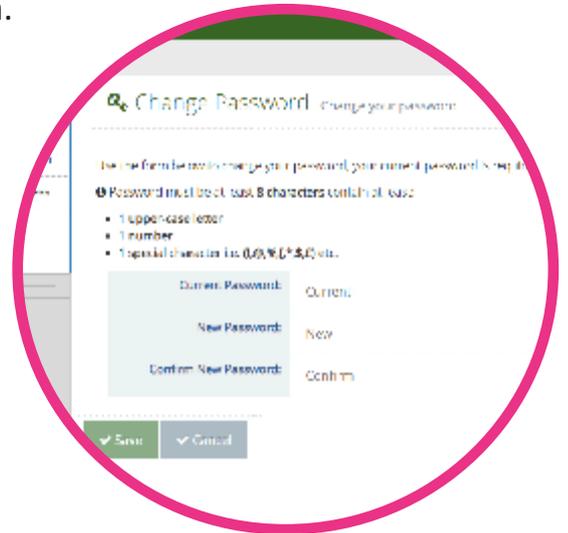
Size	Delete
3.52MB	X
1.21MB	X
943.61kB	X
762.97kB	X
762.97kB	X
488.75kB	X
488.75kB	X
435.27kB	X
91.4kB	X

Changing your Password



Once logged in you are able to change your password in the top right hand corner, under 'My Account' select the white drop down arrow and the first option is to change password.

You will then see another screen which prompt you to enter a new password and re-enter, then select the green 'Save' button.



Transaction Log

You can also access your 'Transaction Log' from the same 'My account' drop down menu. This provides an electronic record of all the actions that are undertaken on your account.

Transactions Log Information

This page allows you view all of the recorded activity on your account.

Tue 12 Jan
2021

- 14:15:41 Doctor Account changed personal details: Health Board or Locality
- 14:25:11 Doctor Account changed personal details: Health Board or Locality
- 14:30:34 Doctor Account changed personal details: Health Board or Locality
- 13:40:16 User changed the password through forgotten password link
- 13:41:54 Dr Account (Admin) Logged out as Doctor Account
- 13:38:42 Doctor Account has agreed the privacy statement: Yes
- 13:36:11 Dr Account (Admin) Logged in as Doctor Account
- 13:35:10 Dr Account (Admin) requested Login Access to User Doctor Account
- 13:30:47 Dr Account has change the account status to activate for Dr Account

Further Information

MARS Help & Support - <https://marshelp.heiw.wales>

Orbit360 - this is now the patient and colleague feedback system for all doctors in Wales. You can register on Orbit360 at <https://orbit360.heiw.wales/login> and initiate your feedback, please direct any enquires via email to heiw.orbit360@wales.nhs.uk or visit our [Frequently Asked Questions](#) (FAQ) page for further information.

We hope you have found this guide useful. If you have any questions, experience any difficulty using the website or want to leave some feedback, please contact us using the details below.

Post - Revalidation Support Unit, Health Education and Improvement Wales, Tŷ Dysgu, Cefn Coed, Nantgarw, CF15 7QQ

Email - heiw.mars@wales.nhs.uk